



808 N. 5th Street
Alpine, TX 79830

ADDRESS SERVICE REQUESTED

**Important Information: Account Number,
Bill Date, Due Date & Amount Due**



Remittance Information

Account Number 000 [REDACTED]
Invoice Number [REDACTED]
Bill Date Feb 01, 2025
Due Date Feb 27, 2025
Amount Due \$ 91.88

Amount Enclosed: \$ _____

PLEASE MAKE CHECKS PAYABLE TO: **Big Bend Telephone Co**

Check here if including correspondence or billing address changes

[REDACTED]
ALPINE, TX 79830-1041

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BIG BEND TELEPHONE CO. INC.
808 N 5TH ST
ALPINE, TX 79830

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To ensure proper credit, please detach and return above portion with your payment.



Save time and money with BBT's Auto-Pay via our eBill app! Get an automatic one-time **\$5 credit** when you sign up for Auto-Pay and manage your account with ease. Download the BBT eBill app from the Google Play or Apple App Store and simply enroll in autopay! Payments can also be made by logging in to your online portal, using pay by phone system by calling 844.592.4781 or mailing a check or money order to 808 N 5th , Alpine, Texas 79830.

To limit possible exposure to sensitive customer credit card information, we encourage customers to input their own credit card information using eBill or the pay by phone system. **Please note that all credit card payments processed by a BBT agent may incur a \$15 service fee beginning 12/1/24.**

TDS Balance Forward

If previous TDS balance was paid to TDS, please contact BBT at 1-800-592-4781.

Balance Forward

Previous Bill	\$ 92.22cr	\$ 0.00
Payment made on Jan 20		\$ 92.22cr
Total payments through Jan 28		\$ 92.22cr
Balance Before Current Charges		\$ 92.22cr

Account Charges

Non-Recurring Charges		
ADJUSTMENT TDS CONVERSION	\$ 92.22	
Subtotal Account Charges	\$ 92.22	

Account Summary

Billing Name: [REDACTED]
Account Number: 000 [REDACTED]
Invoice Number: [REDACTED]
Billing Date: Feb 01, 2025
Past Due After Feb 27, 2025

Previous Balance \$ 92.22cr
Payments - Thank You \$ 92.22cr
Payments received after Jan 28, 2025 are not included.

One Time Charges and Credits \$ 92.22
Advance Payments \$ 0.00

Total Current Charges \$ 184.10

SUBJECT TO A LATE FEE IF PAID AFTER THE DUE DATE

Total Amount Due \$ 91.88

Message Center

Look for important messages in this area

Payments made to BBT will appear here

TDS unpaid balance will appear here

Invoice Balance Due

Has your mailing address changed?

Please check box on reverse side. Please complete this section if your address on reverse side is incorrect.

Signature Required: _____

New Address: _____

City: _____ State: _____ Zip: _____

Daytime Contact Number: (____) _____ - _____

Automatic Withdrawal from Checking Account*

Your account will be charged on the 10th of each month for Total Amount Due.

IMPORTANT - Enclose a voided check.

Daytime Contact Number: (____) _____ - _____

Signature Required: _____

*Please allow 30 days to become effective

Make note of: Contact information and Payment Options

Important Contact Information		Payment Options	
Billing Inquiries and Telephone Repairs:	1-800-592-4781	Direct Payment Automatic Bank Draft or Credit Card will pay your bill automatically every month from your account.	Pay By Phone Use our Pay by Phone option to pay with a credit card. Call 1-844-592-4781
Broadband Support and Repairs:	1-800-520-0092		
PUC of Texas:	1-888-782-8477	Business Office When paying at the Business Office, bring all of page one.	Online Register to view and pay bills online at www.bigbend.com
TDD:	1-512-936-7136		
Visit Us Online	www.bigbend.com	Mail Return the upper portion of your bill with payment	

Service Summary

	Adj	Charges	Taxes Surcharges Fees	Subtotal
Broadband		90.95	0.93	91.88
		90.95	0.93	91.88
Subtotal Current Charges				\$ 91.88
Total Amount Due				\$ 91.88

***** Update Account Contact Information *****

BBT is happy to inform you that you can update your information through our eBill website! We ask that you take the time to review your contact information and ensure that we have your most recent phone/email on file. Just login to your account at <https://ebill.bigbend.net> and the information can be updated in the Settings tab. Plus, enjoy paperless, easy payments thru our eBill app: <https://www.bigbend.com/ebillapp/>

***** BBT Business Hours *****

BBT's hours of operation will continue to be as follows:

Monday -Thursday: 7:00 am - 6:00 pm
Friday: 8:00 am - 12:00 pm (noon)

Our Presidio lobby will remain closed but we are committed to serving your telecommunications needs, call us at 1.800.592.4781.

Charge Detail

Broadband			
Recurring Charges (Feb 01 - Feb 28)			
Broadband		78.95	12.00
WHOLE LEASED EQUIPMENT			
Taxes, Fees, and Surcharges		0.18	
Alpine City Tax		0.75	
Texas Sales Tax			
Total for			\$ 91.88

Dates for billing period.

Service charges & Tax Detail

Account Name

Account Number
0001 _____

Payment Due: Feb 27, 2025
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Broadband Labels

Broadband Labels are designed to provide clear, easy-to-understand, and accurate information about the cost and performance of high-speed internet services.

To learn more visit <https://www.fcc.gov/broadbandlabels>.

View your service label by accessing your ebill account at <https://ebill.bigbend.net/ebpp/login>, click "Invoice", followed by "Services" then "Broadband Labels".

Look for important messages in this area

Sample

Account Name
[REDACTED]

Account Number
[REDACTED]

Payment Due: Feb 27, 2025

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